

## Certificate II in Workplace Skills

(BSB20120)

## **Course Structure - 2025**

**COURSE DURATION** 

1 Year

	UNITS	ТҮРЕ	NOMINAL HOURS	WEEKS DELIVERY
BSBPEF101	Plan and prepare for work readiness	Elective C	20	2
BSBPEF202	Plan and apply time management	Core	20	2
BSBWHS211	Contribute to health and safety of self and others	Core	20	3
BSBCMM211	Apply communication skills	Core	40	5
BSBOPS201	Work effectively in business environments	Core	30	4
BSBTEC201	Use business software applications	Elective B	60	7
BSBTEC203	Research using the internet	Elective B	30	4
BSBTEC202	Use digital technologies to communicate in a work environment	Elective B	20	2
BSBCRT201	Develop and apply thinking and problem solving skills	Elective A	30	4
BSBSUS211	Participate in sustainable work practices	Core	20	2
		TOTAL	290	35



For schools wanting to customise the course content (choose different electives and/or imported units), you can find the available options (permissible substitutes) listed on the back of this document.

All units are shown in IVET's standard (suggested) sequence of delivery. The weeks delivery per unit is based on a 35-week delivery period.



REQUIRED WEEKLY TIME COMMITMENT (Scheduled <sup>^</sup> )							
In-class	6 hrs	Homework	2 hrs				



^Scheduled hours means timetabled class time and time allotted for homework only. Further contributions to students' overall learning occur in a variety of ways - this will be documented in the course's Master Training & Assessment Strategy.

In the event of customisation of this program (elective unit substitutions), the required amount of training will be recalculated and documented in the form of a customised delivery schedule and as an appendix to the Master Training & Assessment Strategy.





**IVET Institute** RTO ID: 40548





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## **Permissible Substitutes**

The units below are the remaining electives from within the qualification's packaging that are available for selection by schools.

These elective units can only be substituted/swapped with other elective or imported units, but not added - i.e. the total number of units cannot be increased. Please refer to qualification packaging rules for precise information on allowable course composition.

Additionally, at least one Elective A and one Elective B unit must be retained. A maximum of two imported units are allowed.

The core units (see reverse side) cannot be substituted and must be retained.

<b>₽₽</b>	UNITS	ТҮРЕ	NOMINAL HOURS
BSBPEF201	Support personal wellbeing in the workplace	Elective A	50
BSBTEC101	Operate digital devices	Elective B	20
BSBTWK201	Work effectively with others	Elective C	40
BSBOPS203	Deliver a service to customers	Elective C	40

Further units may be available to import from other qualifications or training packages. In the event that your school has a specific need for a unit not listed above, please consult your School Relationship Officer.



**Important** – As the student resource is printed as a standardised course book, the unit-based resource for any substitute units will only be available in soft copy for the school/students to self-print.

All information provided is current at the time of print, however, is subject to change based on Training Package updates or changes made by the State Curriculum Authority. In the event of such changes, the actual course composition may vary from the above.

